



The Bedford DASH

Presentation to NVRCC
Thursday, April 27, 2017



Introduction

- Michele Brooks
Senior Associate
TransAction Associates
- Full service Transportation Consulting Firm, Woburn, MA
 - 25 years in business



- TransAction Corporate Shuttles, Shuttle Division
 - 80 shuttles on the road today



Introduction

- Contracted by the Town of Bedford



- Operate the Bedford DASH program



Program Goals

- **2-year pilot**
- **Offer a unique transportation program**
- **Funded through Town budget and Community Transit Grant**
- **Modeled after Town of Acton's MinuteVan Dial-A-Ride**
- **Provide access for all Bedford residents**



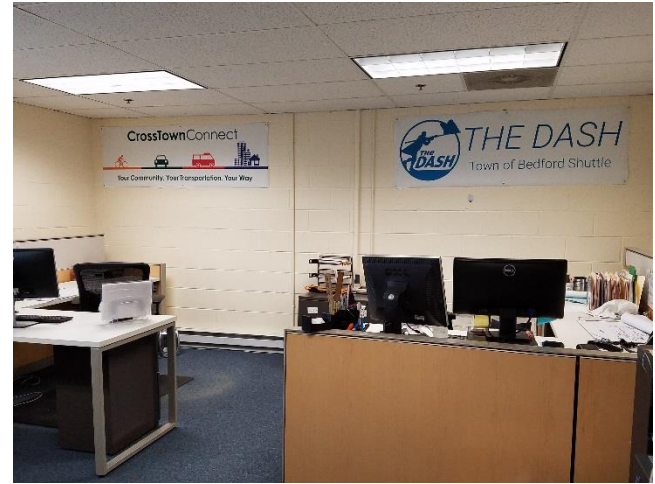
The DASH



- **Operates Monday –Thursday 12:00 PM – 6:00 PM, Friday 2:00 PM – 6:00 PM**
- **Service covers Bedford and surrounding areas**
- **Passengers call dispatch Monday – Friday between 8:30 – 4:00 to book trips**
- **Ride requests can also be made on-line**



Dispatch



- **Driver schedule prepared daily**
- **Schedule communicated to driver via tablet**
- **Allows for same-day booking**



DASH and Dine

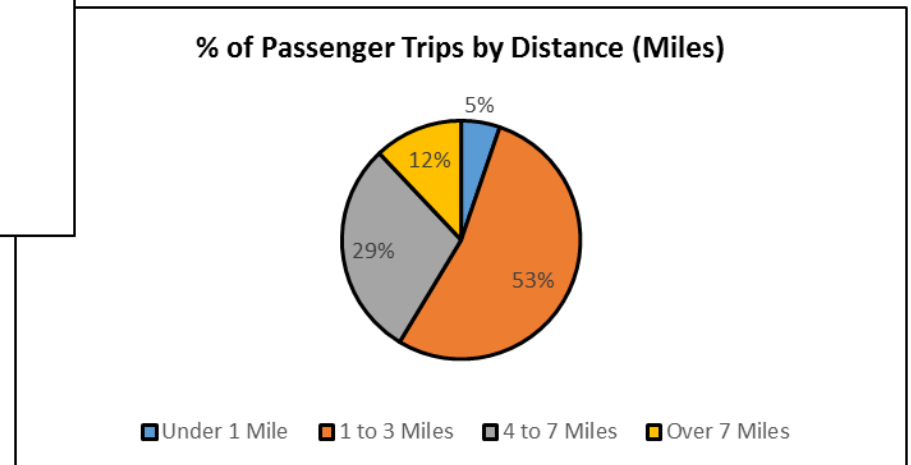
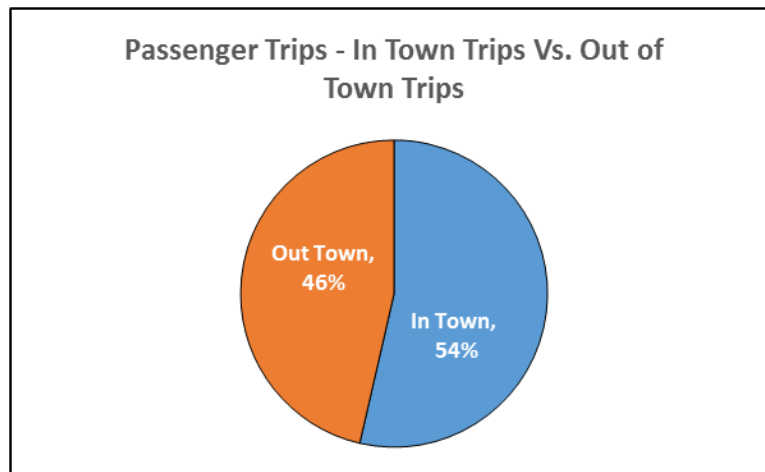


- **Connects area businesses to local restaurants**
- **Operates Fridays from 12:00 – 2:00**



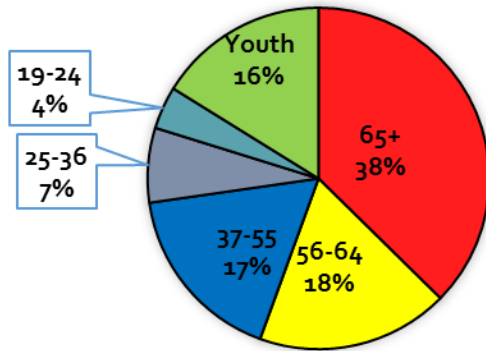
Program Stats

- 997 delivered trips since start 9/12/17

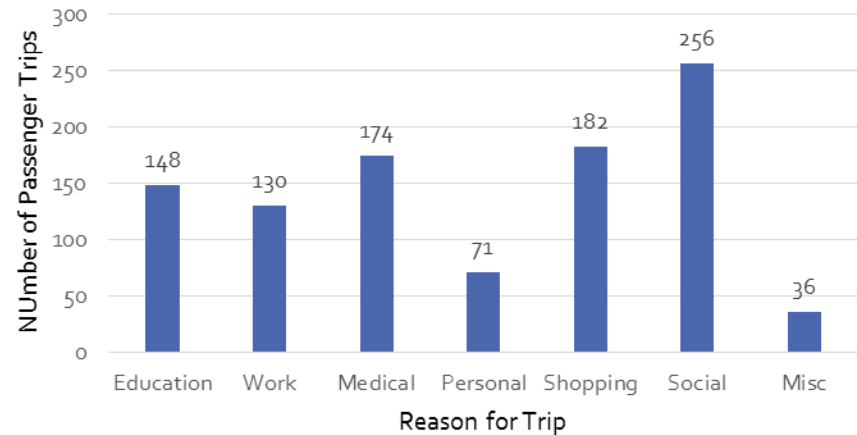


Program Stats

RIDERS BY AGE



Trip Purpose



www.bedforddash.org



CONTACT INFORMATION

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